Faculty IT Subcommittee
September 19, 2014

- Survey Results
  - Results of the survey were presented and discussed; PPT viewed was distributed by email
  - Elias plans to share survey results by college/unit with each campus IT Director
  - IT issues being experienced by subcommittee members
    - Seamless connectivity – problems appear to be isolated to certain individuals and not consistent across populations/groups
    - Elias will have two members (Bova & Doty) shadowed by a UFIT support person to discover where/when the issues occur and what part of the system/process could be responsible
  - Communicating to faculty IT news that effects them – multiple avenues are now being employed, but still not as effective as desired; suggestions were requested, responses focused on F2F and peer communication

- Strategic Plan for IT
  - Draft document was circulated by email and discussed during this meeting
  - Feedback from group is welcomed on entire document, but would like group to especially focus on Education and Outreach
  - Specifics
    - Transform Learning Spaces/ Mobilize Teaching & Learning Services
      - Issue – when students go home to work on their own rather than in computer labs, important and valuable peer collaboration is lost
      - Response –transform public space (waiting areas around elevators, etc.) with seating and electrical outlets to nurture collaboration, used successfully by College of Journalism
    - Provide Multiple Technology Training Channels
      - Request –please, more effort expended on self-service style training as opposed to F2F or classroom training, more short video, YouTube style training
- Search Engine – we do not have optimal search results
  - Possibly explore additional Google search engine versions; provide search guidelines
  - Encourage the use of metadata tags on all web pages being built or updated